Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

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REPLY COMMENTS OF AT&T WIRELESS SERVICES, INC.

AT&T Wireless Services, Inc. ("AWS") hereby replies to the comments filed in response to the *Further Notice* in the above-captioned proceeding. The *Further Notice* sought comment on whether certain wireless and wireline services should be required to comply with the Commission's basic and enhanced 911 ("E911") rules. Many commenters agree with AWS that providers of MSS services that offer real-time, two-way, switched voice service that is interconnected with the public switched telephone network ("PSTN") should be required to comply with the Commission's basic and E911 rules because such services satisfy a sufficient

In the Matter of Revision of the Commission's Rules To Ensure Compatibility with Enhanced 911 Emergency Calling Systems; Amendment of Parts 2 and 25 to Implement the Global Mobile Personal Communications by Satellite (GMPCS) Memorandum of Understanding and Arrangements; Petition of the National Telecommunications and Information Administration to Amend Part 25 of the Commission's Rules to Establish Emissions Limits for Mobile and Portable Earth Stations Operating in the 1610-1660.5 MHz Band, CC Docket No. 94-102, IB Docket No.

number of the general criteria set forth in the *Further Notice* to warrant such compliance. In addition, commenters agree with AWS that the Commission should require telematics providers who offer wireless services that allow subscribers to place 911 calls directly via the PSTN to comply with the E911 rules. AWS also agrees with those commenters who support the creation of a single national PSAP database designed to ensure that all 911 calls are transmitted to the correct PSAP. To ensure that such a national database is useful, however, PSAPs must be required to provide up-to-date information on a regular basis.

DISCUSSION

Most commenters, including certain MSS providers, agree with AWS that MSS providers that offer real-time, two-way, voice service that is interconnected with the PSTN should be required to comply with the Commission's basic and E911 requirements.²⁷ As the comments demonstrate, such services satisfy a sufficient number of the criteria set forth in the *Further Notice* to warrant such compliance. First, as several members of the public safety community argue, MSS customers reasonably expect to have access to 911 and E911 services when making calls using MSS handsets.³⁷ For example, APCO states that "MSS seeks to serve sectors of the traditional voice communications market, where a reasonable expectation exists that access to emergency response services is available.⁴⁷

^{99-67,} Further Notice of Proposed Rulemaking, FCC 02-326 (rel. Dec. 20, 2002) ("Further Notice").

APCO Comments at 5-6; Benton County Emergency Services E911 Program Comments at 2; Washington State E911 Comments at 5; CTIA Comments at 5-6; Nextel Comments at 14; Sprint Comments at 2-4; Final Analysis Communications Services Comments at 3; Mobile Satellite Ventures Comments at 14.

APCO Comments at 5-6; Benton County Emergency Services E911 Program Comments at 2; Washington State E911 Comments at 5.

^{4/} APCO Comments at 6.

Second, such services compete with traditional CMRS. Echoing AWS' comments, Sprint notes that "[t]he Commission recently granted MSS providers an Ancillary Terrestrial Component to their licenses, permitting them to directly compete with traditional CMRS carriers." CTIA agrees that there is no reason why MSS should be exempt from complying with the E911 rules, especially if consumers can substitute MSS with ATC service for traditional terrestrial CMRS offerings. 6/

Finally, while several MSS providers contend that it is not currently "feasible" for MSS systems to provide E911 services, ^{7/} AWS does not believe that their claims are supported by the record. For example, Globalstar argues that not all MSS systems have inherent position location capability, therefore, an accuracy standard should not be established. ^{8/} ICO Global Communications and Globalstar both argue that the costs to comply with the E911 rules would be enormous because they would require a substantial system redesign. ^{9/} But as the comments filed by APCO, Sprint, and CTIA demonstrate, whether compliance with the E911 rules is "costly" or "complex" is not determinative. ^{10/} When the Commission established the E911 rules for terrestrial wireless carriers it recognized that the rules were aspirational and technically challenging, ^{11/} and it rejected arguments identical to those made by the MSS industry in this proceeding. MSS providers may face E911 deployment challenges similar to those faced by the

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^{5/} Sprint Comments at 2.

⁶ CTIA Comments at 5.

Globalstar Comments at 6-8; ICO Global Communications Comments at 3-4.

^{8/} Globalstar Comments at 6-8.

^{9/} Globalstar Comments at 6-8; ICO Global Communications Comments at 3-4.

APCO Comments at 3-5; CTIA Comments at 5-6; Sprint Comments at 2-3.

See, e.g., Revision of the Commission's Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems, CC Docket No. 94-102, Fourth Memorandum Opinion and Order, 15 FCC Rcd 17442 at ¶ 7 (2000).

wireless industry, but they will also benefit from the advances that have already been made by terrestrial wireless carriers. Moreover, it would be inequitable for the FCC to hold MSS providers to a lesser standard than it imposes on the terrestrial wireless industry.^{12/} As Sprint explains, "the time has come for the MSS service providers to begin the work of the development and deployment of this service."^{13/} APCO agrees that the only way to "move the MSS E911 requirement compliance effort from debate to solutions" is to require the MSS industry to comply.^{14/}

Commenters also agree with AWS that the Commission should impose its basic and enhanced 911 rules on telematics providers who offer wireless services that allow subscribers to place calls directly via the public switched telephone network. For example, the Washington State E911 Program states "when the Telematics device under control of the consumer also permits 911 dialing that is an E911 service which has already been considered in the Commission's E911 CMRS rules." ComCARE likewise supports applying the E911 rules to new telematics handsets in the future, to the extent providers allow direct access to the PSTN. 16/

Finally, AWS agrees with the Benton County Emergency Services E911 Program, ICO Global Communications and Mobile Satellite Ventures that the creation of a national PSAP database would be very beneficial to the deployment of E911 services.^{17/} The Benton County Emergency Services E911 Program notes that it has encountered a variety of entities who claim

^{12/} CTIA Comments at 5-6; Sprint Comments at 2-4.

Sprint Comments at 2.

APCO comments at 5-6.

Washington State E911 Program Comments at 6.

¹⁶ ComCARE Comments at 33.

¹⁷ Benton County Emergency Services E911 Program Comments at 2; ICO Global Communications Comments at 8-10.

to have a PSAP database, but that these entities do not have accurate information for the PSAPs in Benton's E911 system.^{18/} ICO agrees that, although various organizations offer PSAP databases, it is not aware of any database that is reasonably accurate and complete.^{19/} While a single national PSAP database designed to ensure that all 911 calls are transmitted to the correct PSAP would speed the deployment of E911 services, the usefulness of this database will be driven in large part by the accuracy and completeness of the PSAP data it contains. Accordingly, to be practical, the Benton County/ICO proposal would need to require all participating PSAPs to provide up-to-date information regarding jurisdictional boundaries and other relevant data on a regular basis. Absent such a requirement, the viability of the Benton County/ICO proposal is questionable.

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Benton County Emergency Services E911 Program Comments at 2.

^{19/} ICO Global Communications Comments at 8.

CONCLUSION

For the reasons set forth above, the Commission should require providers of MSS and telematics services that compete with traditional CMRS to comply with the basic and enhanced 911 rules, and should support the creation of a single national PSAP database.

Respectfully submitted,

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March 25, 2003

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CERTIFICATE OF SERVICE

I, Bryan Bookhard, hereby certify that on the 25th day of March, I caused copies of the foregoing "Reply Comments of AT&T Wireless Services, Inc." to be sent to the following by either first class mail, postage pre-paid, or by hand delivery to the following:

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